

Support via TeamViewer

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Category:	FAQ in English	Last update:	05/24/2016 17:48:25
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Problem (public)

How can I get support via TeamViewer?

Solution (public)

1. download TeamViewerQS_ASCON_en here:
[1]sd.ascon.ru/ftp/Public/Utils/TeamViewer
2. within working hours (10:30 am - 6:30 pm, Moscow time) address ASCON support team using one of the following ways:
email support@ascon.net skype asconsupport phone +7 (812) 703-3934

If you got other contact information in your ticket, please, use it instead of above.

3. tell us your ticket number (SD#7xxxxx) if exists and your TeamViewer ID

[1] <http://sd.ascon.ru/ftp/Public/Utils/TeamViewer>