

Error 7 or 50 while launching[..]

08/14/2020 20:23:07

[FAQ Article Print](#)

Category:	FAQ in English::KOMPAS-3D Home	Last update:	01/23/2013 18:16:50
State:	public (all)		

Keywords

home, 7, 50, license

Problem (public)

While launching KOMPAS-3D V13 Home information message with code 7 or 50 appears:

Solution (public)

Error 7 or 50 means that activated license disappeared for some reason.

Please, open page [1]<http://localhost:1947/features.html> in your web-browser (Internet access is not necessary for it) and check that you have license for KOMPAS-3D V13 Home:

If there is no license for KOMPAS-3D Home, please, reinstall Sentinel RTE as described in FAQ article 700698 (see linked articles), then refresh browser page and check the license.

If there is no license still, try to restore it as described in FAQ article 700706 (see linked articles).

[1] <http://localhost:1947/features.html>