

## Error 33 while launching KOMPAS-[..]

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<b>Category:</b>	FAQ in English::KOMPAS-3D Home	<b>Last update:</b>	06/09/2021 20:38:41
<b>State:</b>	public (all)		

### Keywords

home, 33, license

### Problem (public)

While launching KOMPAS-3D Home Error obtaining license for the application (33) appears:

### Solution (public)

This error appears when Sentinel RTE is not installed or blocked by antivirus or firewall.  
To solve the problem, please, install Sentinel RTE as described in FAQ#[1]700484.

[1] <https://sd.ascon.ru/otrs/public.pl?Action=PublicFAQZoom;ItemID=484>