Error 33 while launching KOMPAS-[..]

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FAQ Article Print

Category:	FAQ in English::KOMPAS-3D Home	Last update:	06/09/2021 20:38:41
State:	public (all)		

Keywords

home, 33, license

Problem (public)

While launching KOMPAS-3D Home Error obtaining license for the application (33) appears:

Solution (public)

This error appears when Sentinel RTE is not installed or blocked by antivirus or firewall.
To solve the problem, please, install Sentinel RTE as described in FAQ#[1]700484.

[1] https://sd.ascon.ru/otrs/public.pl?Action=PublicFAQZoom;ItemID=484