

Error 31 while launching KOMPAS-[..]

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Category:	FAQ in English::Software Protection::Sentinel HASP (HASP SRM)	Last update:	12/26/2019 21:36:27
State:	public (all)		

Keywords

31, hasp, error

Problem (public)

While launching KOMPAS-3D V11 information message with code 31 appears:

Solution (public)

This error occurs if you try to use application (or library) without proper license for it.

First of all check what applications and libraries you are going to use in Library Manager.

Then open [1]ACC/Features and check that those applications and libraries are licensed on your HASP key and licenses have not expired yet:

If you don't have needed licenses, please, address you ASCON Software Distributor or mail to [2]contact@ascon.net.

[1] <http://localhost:1947/features.html>
[2] <mailto:contact@ascon.net>