

## Error in installation or unpacking[..]

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<b>Category:</b>	FAQ in English::Other questions	<b>Last update:</b>	10/23/2019 20:58:37
<b>State:</b>	public (all)		

### Keywords

archive, unpack, zip install

### Problem (public)

I got a error when installing KOMPAS-3D ("Data1.cab file not found").  
I got a error while unpacking installer archive ("not supported archive" or "archive corrupted").

### Solution (public)

ASCON software installers are packed with 7-zip file archiver. This is open source software, most of its source code is under the GNU LGPL license.

IMPORTANT: always use the latest version of this archiver to unpack ASCON software installer! You can download it at official web-site  
[1]<https://www.7-zip.org>

To install ASCON Software, please, do the following:  
- unpack downloaded ASCON Software installer with the latest version of 7-zip archiver into some directory  
- go to this directory  
- run installation process from this very directory (not from unpacked \*.zip file!)

[1] <https://www.7-zip.org/>