

Not able to access Personal Cabin[..]

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Category:	FAQ in English::Other questions	Last update:	10/29/2019 21:48:47
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Keywords

login lo in presonal cabinet e-learning system sdo sd

Problem (public)

I'm not able to access ASCON [1]Personal Cabinet or[2] E-Learning System

[1] <http://sd.ascon.ru>
[2] <http://sdo.ascon.ru>

Solution (public)

Access to ASCON [1]Personal Cabinet or [2] E-Learning System is available only to [3]ASCON official web-site users.

Please, use your [4]ascon.net credentials to log into Personal Cabinet or E-Learning System.

If you are not registered yet, please, do it at page [5]<http://ascon.net/main/actions/?act=reg>

If you forgot your password, please, go to page [6]<http://ascon.net/main/actions/?act=login&sa=remind> to restore it.

Also, please, make sure that:

- you enter correct credentials (e-mail address and password)
Please, type your login and password on the keyboard, not using copy-paste.
When entering your login and password, please follow the case carefully.

- your account is up-to-date
To update your account, please, log into your profile at [7]ascon.net, then check and correct if necessary all it's data and press Save button (even if you have not changed anything!)

- your password does not contain any non-Latin characters
If there are some non-Latin charaters in your password, please, log into your profile at [8]ascon.net, then set your new password in New password field (use only Latin characters and numbers!), type your current password in Current password field and press Save button.

If you have done all described above but still unable to log in, please, do not hesitate to contact us at e-mail [9]support@ascon.net.

[1] <http://sd.ascon.ru>
[2] <http://sdo.ascon.ru>
[3] <http://ascon.net>
[4] <http://ascon.net>
[5] <http://ascon.net/main/actions/?act=reg>
[6] <http://ascon.net/main/actions/?act=login&sa=remind>
[7] <http://ascon.net/main/actions/?act=profile>
[8] <http://ascon.net/main/actions/?act=profile>
[9] <mailto:support@ascon.net>