

Support via Assistant

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Category:	FAQ in English	Last update:	04/25/2022 15:53:47
State:	public (all)		

Problem (public)

How can I get support via Assistant?

Solution (public)

- download Assistant here:
[1]https://sd7.ascon.ru/Public/Utils/Assistant/Assistant_fs.exe
 - within working hours (10:30 am - 6:30 pm, Moscow time) address ASCON support team using one of the following ways:
email support@ascon.net skype asconsupport phone +7 (812) 703-3934
- If you got other contact information in your ticket, please, use it instead of above.
- tell us your ticket number (SD#7xxxxx) if exists and your Assistant ID and password:

[1] https://sd7.ascon.ru/Public/Utils/Assistant/Assistant_fs.exe