

## Error 33 while launching KOMPAS-[..]

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<b>Category:</b>	FAQ in English::Software Protection	<b>Last update:</b>	12/27/2019 12:49:54
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### Keywords

hasp, srm, 33, error, license, obtain, error 33

### Problem (public)

While launching KOMPAS-3D V11 "Error obtaining license for the application (33)" appears:

### Solution (public)

This message means communication error between the protected application and Sentinel HASP RTE.

To solve the problem, please, install actual version of Sentinel HASP RTE as described in [FAQ#\[1\]700484](#).

[1] <https://sd.ascon.ru/otrs/public.pl?Action=PublicFAQZoom;ItemID=484;Nav=>