

Impossible to run video in KOMPA[..]

07/16/2024 17:47:40

[FAQ Article Print](#)

Category:	FAQ in English::KOMPAS-3D FAQ::KOMPAS options, system FAQ	Last update:	02/25/2010 18:51:29
State:	public (all)		

Keywords

KOMPAS, ABC

Problem (public)

Impossible to run video in KOMPAS ABC, pictures are invisible. How to solve the problem?

Solution (public)

This error is caused by wrong version of %WINDIR%\system32\hhctrl.ocx file and security options. It is too difficult to find the reason of the error, so there are several ways to solve the problem. Here are some of them:

- One of the reasons is user settings. So you need to delete user profile and create a new one with standart settings.
- Install an update for HTML help. You need to:
 - go to official Microsoft web site
 - choose your operating system,for which you want to install an update
 - choose your language
 - download an update
- If you are using an Internet Explorer 6, it is strongly recommended to install a service pack 1 for it.
 - go to official Microsoft web site
 - donload an update