Error 7 or 50 while launching[..]

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FAQ Article Print

Category:	FAQ in English::KOMPAS-3D Home	Last update:	06/09/2021 20:24:13
State:	public (all)		

Keywords

home, 7, 50, license

Problem (public)

While launching KOMPAS-3D Home license obtaining message with code 7 or 50 appears:

Solution (public)

Error 7 or 50 means that activated license disappeared for some reason.

Please, open [1]Admin Control Center/Features page in your web-browser (Internet access is not necessary for it) and check that KOMPAS-3D Home is shown on it:
 If there is no license for KOMPAS-3D Home, please, reinstall Sentinel RTE as described in FAQ#[2]700484, then refresh browser page and check the license.

 If there is no license still, try to recover it as described in FAQ#[3]7001157.

[1] http://localhost:1947/features.html
[2] https://sd.ascon.ru/otrs/public.pl?Action=PublicFAQZoom;ItemID=484
[3] http://sd.ascon.ru/otrs/public.pl?Action=PublicFAQZoom;ItemID=1157